



OFFICE CLOSURE

Our office will be closed for the following public holidays:
Friday 23 September 2022
Monday 26 September 2022

Our office is now open for our customers, and our officers will be back out in the Community!

EICR inspections
Page 6

Your Safety and Security
Page 10

Pupil of the Year Award
Page 13

Garden competition
Page 14



Would you like to be involved in running YOUR housing association?

Dalmuir Park is always looking for additional local people or professional individuals to consider joining our Board of Management.

Who are we looking for?

- Anyone who is interested in Dalmuir Park Housing Association and the services we provide to our customers.
- People who are over the age of 16.
- Anyone with any form of disability – we will make all required reasonable adjustments.
- Minority Ethnic residents – we know that we have people from minority ethnic groups living within our community.
- Professional Individuals – perhaps you already work in housing and are keen to further your personal development, or you may work in a different industry entirely but have a keen interest in the housing sector.

What would be my commitment?

- Attend on average one meeting per month.
- Reading committee papers and preparing in advance for meetings.
- Attend training as and when required.
- Meetings usually last no more than 2 hours.
- Attendance at the Annual General Meeting.

What would be my reward?

- No payment is made, however, expenses such as travel, meals, etc. will be provided where required.
- You will have the knowledge that you are helping to make a difference within your community.

- Training is available which will increase your knowledge.
- Volunteering can improve your job prospects in tandem with the training provided.
- The opportunity to attend events and meet with board members from other organisations.

If this is something which you would like to consider or would like to obtain further information, please contact the Corporate Services Team via e-mail at admin@dpha.org.uk for an informal chat.



JOIN OUR BOARD

Do you have time?
Passionate about our local community?
Have ideas that can make a difference?
Are you someone who shares these principles?



If your answer is YES
Why not join our Board today!
admin@dpha.org.uk

Engagement plan from 31 March 2022 to 31 March 2023

Landlord name: Dalmuir Park Housing Association Ltd
Publication date: 31 March 2022
Regulatory status: Compliant

The RSL meets regulatory requirements, including the Standards of Governance and Financial Management. We don't require any further assurance from Dalmuir Park Housing Association Ltd (Dalmuir Park) at this point in time other than the annual regulatory returns required from all RSLs.



Here Excellent Accountable Results Together

Hello everyone,

Welcome to our Summer Newsletter, which I hope finds you well.

We often say that time flies by and for some reason this seems absolutely true of this year in particular. Now that all the restrictions have gone there are more opportunities for us all to get out and about and to catch-up with friends and family that we possibly haven't seem for a very long time.

Our front door at Beardmore House is now open to the public and you can now come into our office without having to make an appointment first.

Our newsletter is full of pictures of our tenants and young people taking part in various events that have been organised by the Association. Fun times were had by our sheltered housing tenants enjoying the Queen's Platinum Jubilee Celebrations and the children who attend DOSCG enjoyed outings during the Spring break. Our newsletter contains information about the events we will be running over the Summertime.

Over the weekend of the Queen's Platinum Jubilee, we lit the Beardmore Sculpture up in honour of the Queen. Up until then the Sculpture had been lit in the colours of Ukraine. It's hard to comprehend that the war in Ukraine is still ongoing. Here's hoping that a peaceful solution is found soon.

One of our popular events over the Summertime is our annual garden competition. Did you know you don't need to have an actual garden to enter the competition? The article in our Newsletter explains more. I'm not the world's most green fingered person but I thought this year I'll try growing sunflowers. At the time of writing this article the seeds that I've planted have at least grown into seedlings, whether they make it to full-grown plants remains to be seen.

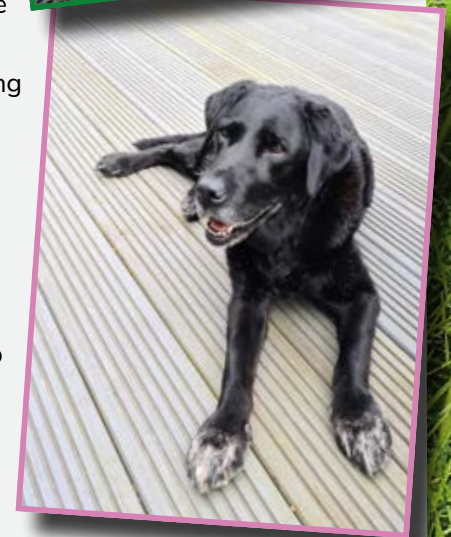
The DOSCG garden plot has now been fully renovated thanks to funding the Association received from the Scottish Government and the hard work of Donnie and his team from Allsorts. The children have been planting their fruit and veg and are looking forward to eating the spoils of their hard work.

Since our last newsletter the country has seen a massive increase in energy prices and cost of living in general. We have some useful contact numbers in this newsletter if you, or anyone you know is struggling to pay their bills. Please remember our staff are here to help in any way they can, so just lift the phone or email if you would like to speak to someone for advice.

I've been giving you wee updates on the antics of my dog Cara over the last while. She's decided now that she's an old girl her days of coming out on long forest walks with me have gone. Cara now much prefers to chill out in the back garden, go for shorter walks along by the Leven, and lie by my feet on the days I work from home. I think she has turned in to a 'lady of leisure'.

Finally, as we look forward to the longer summer days, on behalf of everyone at Dalmuir Park, I hope you all keep safe and well and enjoy plans any particular plans that you may have for the Summertime.

*Very best wishes,
Aue Marie Brown, Chief Executive*



TPAS Annual Conference and National Good Practice Awards 2022

The TPAS Annual Conference and National Good Practice Awards were held from 10-12 June 2022 at the Golden Jubilee Hotel. We had a stall at the conference to promote board membership and the wider role community work which has been carried out by DOSCG.



Our Housing Officers Kim & Lauren were in attendance, along with DOSCG Playworkers Yvonne, Lorraine and Sinead.

Delegates also made a visit to the Dalmuir Community Plots where they were welcomed by Levi who is a playworker at DOSCG and Arlene, our Care Services Manager.

We received a high volume of delegates to the stall and our goodie bags were well received – especially the sweetie bags! Both Kim & Lauren reported that they have made contacts within the sector and have come away from the event equipped with lots of new information and strategies to develop and implement moving forward.

HEALTHY ENGAGEMENT PROGRAMME

Scottish law requires landlords to engage with tenants and other customers in delivering services and the Scottish Housing Charter has a clear focus on engaging with your tenants. The Scottish Housing Regulator have reviewed their regulatory process and focus and at the request of tenants, engagement is higher on the agenda for regulation.

TPAS Scotland have introduced their Healthy Engagement Programme which is an interactive programme. TPAS Scotland will work with landlords to effectively check their engagement activities, highlight successes, identify areas where there are gaps or barriers and develop an action plan to help improve landlord participation.

The project is participative and involves people and policies.

Tenancy Sustainment Service

We want to remind tenants of our tenancy sustainment service.

Fiona Campbell is our Tenancy Sustainment Officer until 2023. This post is funded by the Scottish Government's Homeless Prevention Fund. Fiona's post is shared between three local Housing Associations to provide a dedicated tenancy sustainment service to all tenants.

Fiona can offer assistance in many areas, some of

which include estate management issues, fuel poverty, health support issues, and anti-social behaviour.

Customer Services Staff will make a referral to Fiona if we feel that it will be beneficial to you and ensures that you are able to sustain your tenancy.

If you feel that there is an issue which you would like to discuss with Fiona, please contact the Customer Services Team on **0141 952 2447** and select option 1. Alternatively, you can e-mail us at housing@dpha.org.uk.

Our approach to anti-social behaviour

DPHA recognises that anti-social behaviour is a serious problem which can affect your quality of life as individuals, families, and communities and DPHA are committed to tackling any issues that we are made aware of.

It is our aim that every member of the community can enjoy their home and neighbourhood, safely and peacefully.

What is anti-social behaviour?

There is no precise definition of antisocial behaviour. Broadly, it is acting in a way that causes or is likely to cause alarm or distress to one or more people in another household. To be antisocial behaviour, the behaviour must be persistent.

There may be a fine line between antisocial behaviour and disputes between neighbours over relatively minor inconveniences, although these may, if persistent, become antisocial behaviour.

Antisocial behaviour can include:

- Violence or threats of violence towards another.
- Harassment.
- Hate crime and hate incidents.
- Verbal abuse and offensive behaviour.
- Unreasonable and persistent noise.
- Graffiti and criminal damage.
- Drug or alcohol use leading to a person or group of people causing alarm, harassment, and distress to others.

What is not anti-social behaviour

Behaviour that annoys one person may not annoy someone else. In each individual case we will consider whether certain incidents are anti-social behaviour.

The sound of children playing or a baby crying

Everyday living noises such as creaking floors, flushing toilets and closing doors

Minor personal disputes and differences.

Action you can take

Many problems can often be sorted out quickly and simply by talking to each other. We would always encourage everyone to get to know your neighbours, it is often the case (in particular with noise complaints)

that people genuinely do not know their behaviour is causing a disturbance. Remember to talk in a reasonable way as to how their behaviour affects you. If the issue is of a more serious nature and / or you are not comfortable in speaking to your neighbour directly then please do contact us to let us know what the problem is, and we will do our best to resolve the issue. It is very difficult for us to take any action without evidence. We will always seek corroboration of any complaint and if we ask you to complete a log of incidents it's important that you record as much information as possible. You should also always contact Police Scotland on 101 (noise complaints, ongoing issues) or if it's an emergency and you may be in danger call 999.

We will always treat all information you give us in confidence and in accordance with data protection legislation.

CAP DEBT HELP

Lifting the weight of debt in Scotland

Free debt advice and personal support in West Dunbartonshire

Book your free appointment
0800 328 0006 capdebthelp.org

In partnership with Dumbarton Baptist Church

CAP Scotland CAP West CAP Scotland CAP Perth

CAP

EICR - Electrical Inspections



Dalmuir Park Housing Association have procured the Valley Group to carry out EICR inspections of the electrical installations in your homes. This requires to be carried out every 5 years, to make sure that it is safe and up to the current standards. This test forms part of the Scottish Housing Quality Standard (SHQS), so it's really important that we can get access to your home to carry this out. The test mainly involves working at your main circuit board or consumer unit. But access will also be required to check a few sockets and switches to make sure that the wiring is in good condition. The test will not disrupt your home or make a mess, but it takes at least an hour to complete because we need to take a number of measurements and record test results. If we find any minor faults, the electrician will repair these on the day that they are carrying out the test. But if we need to address other issues, such as replacing your consumer unit, we will arrange this as follow-on work at a date and time to suit you.

We appreciate your co-operation in giving us access to your home so we can carry out this important check and ensure that you are safe and that your electrics are up to date.

Valley Group will contact you soon to make arrangements to carry out the EICR inspection. Covid risk assessments and working practises will be followed when carrying out the inspections.

Keeping your Back courts and common open spaces tidy

Now that summer is here and we are also spending much more of our time at home, it's more important than ever to look after the common green areas where we live so that we can all enjoy them. DPHA's Grounds Maintenance team are busy working in the community on grass cutting and plant maintenance , but to keep our operatives safe while they work we need your help.

- Please keep open space areas tidy and clear of things like bikes, children's toys and garden furniture and ornaments;
- Do not litter the areas, having to pick up litter puts our workers at increased risk of infection;
- Do not allow your pets to foul in these areas – it is an offence in Scotland to allow your dog to poo in a public area and not clean it up afterwards.
- Please maintain a 2m distance between yourself and our Operatives when they are out doing the grass cutting.

With your help, we can keep our workers safe and maintain our common outdoor areas for everyone to enjoy.

SOCIAL BENEFITS WISH LIST

We're helping to enable local community organisations to request support from our suppliers.

Local community groups or charitable organisations can submit a request for specific help via our online social benefits wish list form <https://bit.ly/3aznnL3>. Your wish can be anything from sponsorship, donations of material or labour, skills development or training.

Please email social.benefits@west-dunbarton.gov.uk if you have any queries.

PLEASE NOTE THAT THERE IS NO GUARANTEE YOUR WISH WILL BE ACCEPTED FOR THE WISH LIST OR SELECTED TO BE FULFILLED BY ONE OF THE CONTRACTORS.

West
Dunbartonshire
COUNCIL

Join the Tenant and Resident Panel today to shape and improve the Association's Future Services to You

Tenant participation can take many forms. Good practice commands that landlords should involve their tenants and residents in all aspects of the organisation and provide a variety of opportunities to do so. One of these opportunities is becoming a member of our Tenant and Resident Forum.

At Dalmuir Park, we aim to communicate effectively and efficiently with all our tenants and residents. It is important to us to hear from you on how you wish to see the organisation run and improvements that you feel

could be made within the local community. This could be in relation to a range of services such as how we allocate properties, estate management, rent setting, and repairs and maintenance.

We will be reviewing our tenant participation strategy and we want to hear what you think and how you may want to get involved. There are currently six tenants on our forum and we would be looking to increase this number to between 10 and 20 tenants and / or residents to ensure a fair representation of opinions. We will be proposing to hold a

meeting once per month – with the exception of July and December – however, we can also meet out with this for anyone who is unable to make the meeting due to other commitments.

If you are keen to know more about what the Forum does and would like to register your interest in becoming a member, please contact the Customer Services Team on **0141 952 2447** and select option 1. You can also e-mail us at housing@dpha.org.uk.

We look forward to hearing from you and hope to welcome you on board!



How To Avoid Condensation and Mould

Condensation occurs when warm moist air reaches a cold surface and deposits some of its water on the surface: the vapour turns into droplets of water i.e. condensation. Condensation is the biggest cause of dampness in our properties and it accounts for the vast majority of reported problems. Condensation starts as moisture in the air, usually caused by cooking, washing or drying clothes indoors. You can see examples of condensation on misted mirrors after bathing or misted bedroom windows on cold mornings. When the moist air hits cooler surfaces it turns into water, which can sometimes lead to mould. Condensation is most likely in places where there is little movement of air, particularly in corners, on or near windows, and behind wardrobes or cupboards.

What can be done to prevent it?

Some tips to reduce condensation:

- Wipe down the windows and sills every morning. Wring out the cloth rather than drying it on a radiator.
- Keep rooms on a low heat setting.
- Cover pans when cooking.
- Always vent tumble dryers outside the home. Close the door when having a bath or shower and turn the extractor fan on (if you have one).
- If you dry clothes indoors, open a window.
- Don't dry clothes on radiators.
- Leave space between the back of furniture and the wall to allow air to circulate.



- Keep the perma vents in your windows open.
- If mould occurs use an antifungicidal wash and follow the manufacturer's instructions.

Keeping condensation to a minimum reduces your risk of dampness and mould growth. It is important to understand that we cannot reduce condensation without your help in following our advice. If we find out that the property has been damaged because you have failed to adequately heat or ventilate it, then we may recharge the costs.



WHAT'S HAPPENING IN

Easter Lunch

Spring is in the air, our sheltered housing tenants at Nairn and Shaftesbury got eggzactly what they were looking for this easter. Both complexes welcomed our lovely tenants into the common room where staff provided an appetizing selection of sandwiches, cakes, tea, and coffee which the tenants loved, the tenants were also giving a chocolate egg and for those who couldn't make it the (DPHA) easter bunny delivered their eggs in person.



Exercise class

Shaftesbury Street and Nairn Place kicked back into gear this April with the sheltered tenants keep fit class starting again just in time to get summer body ready. Our fabulous instructor Julie provides a relaxing and inclusive environment, adapted to ensure all tenants can join in.



Our wonderful cook Anna is still running the sheltered tenants lunch club every Tuesday at 12pm for Shaftesbury street and Wednesday's at 12pm for Nairn Place.

'Morning tea is back'

Come along to socialise with other sheltered tenants for a cuppa and a chat at the complex common room's every Friday at 12pm. If you need assistance coming along to join the fun please don't hesitate to speak to your support staff.



Queen's Jubilee Pictures

Our sheltered housing tenants celebrated a first in British history as Her Majesty the Queen marked 70 years of service as the country's monarch. The sheltered tenants got ready to party as a series of events took place over 3 days in each complex's common rooms.

One of our sheltered tenants Nancy quoted "I was thrilled to celebrate the Queen's Platinum Jubilee with a brilliant group of people. It was overwhelmingly amazing to see and hear a full room again filled with laughter, everybody was happy and content and of course we can't praise the support staff enough for the beautiful spread they put on for us"



SHELTERED HOUSING?

REMINDER OF SHELTERED TENANTS MEETING

Shaftesbury Street sheltered tenants meeting will be held at Shaftesbury Street Common Room 4 August at 1pm.

Nairn Street sheltered tenants meeting will be held at Nairn Street Common Room 11 August at 1pm

Respectful car parking!

We are still having problems with people parking in our Disabled bays and across our lowered pavements which have a white line. This section of the road must be always kept clear!

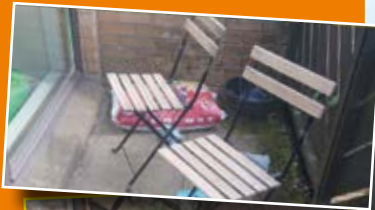


If you are a visitor of the Golden Friendship Club, please be mindful that Nairn Place and Nairn Street are Sheltered premises and we would appreciate when parking to be respectful!

If you require further information on this issue, please contact Dalmuir Park Housing Association on 0141 952 2447.

Veranda revamp Before and after!!!!

'The Veranda at Nairn Place has had a face lift' A massive thank you to our Nairn Place support staff on the hard work they put into making the tenants veranda come to life again. Nairn Place now has a veranda that is stylish and welcoming for the sheltered tenant and staff to be proud off.



Big Birthday Celebrations

One of our sheltered tenants Ronnie Branks celebrated turning 80 years young this May (2022), Ronnie looked very smart and handsome dressed in a kilt for his big day. Ronnie wanted to say "thank you to the sheltered housing staff for everything they did to make this milestone birthday a special day to remember, I had a great day surrounded by the best people"



Dalmuir Parks over Sixties Summer Social

Dalmuir Park Summer Social 2022

Date: 2 August 2022

Venue: Golden Friendship

Time: 4PM-7PM

Look out for you invitation to this free event for our sixty and over tenants.

3 course meal-Entertainment-Bingo and lots of fun!

Fiona McGregor Retires

All good things come to an end. So is true for the marvellous and memorable contributions you made to the company. Wishing you a triumphant, delightful, and wonderful retired life ahead Fiona!

Best wishes from all at Dalmuir Park Housing Association.



Your Safety and Security

We all have a responsibility to guard against crime and Anti-Social Behaviour (ASB). We work hard to ensure that our communities are as crime free as possible and take a very strong position on ASB. Dalmuir Park Housing Association works closely with Police Scotland to help tackle ASB. If you are aware of a crime, you can report it via telephone to the police on 101 or Crimestoppers (0800 555 111).

You can also report a crime online through the non-traceable Anonymous Online Form at www.crimestoppers-uk.org If you are aware of instances of ASB taking place, or if you are the victim of ASB, you can also contact Dalmuir Park Housing Association and we will undertake to investigate fully. Please note we can only act where there is evidence and we may involve the police if we think the circumstances merit their involvement.

Security

When a member of staff, such as a Housing Officer, from Dalmuir Park Housing Association calls at your home, they will carry photographic ID. This also applies to our contractors (such as a central heating engineer or someone coming to carry out a repair). You should always be satisfied that the person is who they say they are before letting them enter your home. If you have any concerns, do not let them in. You can contact us and, if they are a genuine caller, we will be able to verify their identity.

Asbestos

What is asbestos?

Asbestos is a term for a group of minerals made up of microscopic fibres which were previously used in a range of building materials. Breathing in asbestos fibres and dust is dangerous and could potentially cause damage to your lungs.

Where is asbestos found?

If your home was built before the year 2000, asbestos might be in various places like floor tiles, insulation, walls and pipes. Don't panic though; just because there might be asbestos, it doesn't mean that it is dangerous. Asbestos does not present a danger to you or your family as long as it is not disturbed. Therefore you MUST tell us if you intend to carry out any alterations or DIY work in your home. General decoration works such as hanging wallpaper or painting are perfectly safe.

How does Dalmuir Park Housing Association manage asbestos in its homes?

We keep a record of where asbestos is located in all of our homes and buildings and carry out checks to ensure that the asbestos continues to be safe. If you are in any doubt, or need any further advice, please contact us.

Gas Safety and Annual Safety Checks

We have a legal requirement to carry out annual checks on appliances such as boilers, cookers and gas fires in your property. By law, only engineers registered with Gas Safe are qualified to carry out these checks. All of the engineers who do this work for us carry a Gas Safe Register card as well as their ID card. **If you smell gas, you should immediately phone the Gas Emergency Service on 0800 111 999.**

Dog Fouling

Dog fouling is unpleasant and a health hazard. Most dog owners are responsible and clean up after their dogs, but some don't.

It is our policy to deal with those that do not. This includes actions such as banning dogs from common gardens, erecting signage and ultimately withdrawing our permission for you to keep a dog.

Bag it – Tie it – Bin it

Anyone who does not immediately clean up fouling by a dog is committing an offence under the Dog Fouling (Scotland) Act 2003. The Law covers all public open spaces.

You must clean up after your dog and dispose of your dog's faeces in your bin at home or in any public litter bin. **DO NOT LEAVE IT BEHIND.**

If you do not clean up after your dog you can be given a fixed penalty of £80 (rising to £100 if not paid within 28 days)

Free poop scoop bags are available at all public libraries in the area, Asda Clydebank, all Clydebank CE centres & Clydebank Police Office. We also hope to have a supply available from our office.

Please be a responsible dog owner.



Hygiene in Homes

Landlords are responsible for the health, safety and wellbeing of those living in their properties. Landlords must ensure that properties are wind and water tight and suitable for human habitation. This guide outlines the common conditions that can lead to health issues for occupants if the problem is not rectified. This guide also outlines preventive measures that landlords can use to reduce the likelihood of hygiene issues.

Excessive Cold

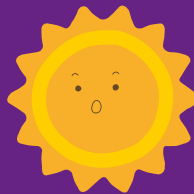
When a home is consistently too cold, it is referred to as 'excess cold'. Those living in an excessively cold property can face health problems such as: flu, pneumonia, hypothermia, rheumatoid arthritis and strokes. A cold home is one which cannot be economically maintained at a temperature between 18°C and 21°C. The elderly and young are more likely to be affected by a home that does not have an adequate heating system. The landlord is responsible for carrying out any repairs on the heating system as well as ensuring that no draughts can come through the windows and doors. Preventive measures which landlords can take are:



- Ensuring appropriate levels of thermal insulation to minimise heat loss;
- Providing an appropriate heating system which is safely and properly installed and maintained and can be controlled by the occupant;
- Ensuring there is sufficient means for ventilation at times of high moisture in kitchens/bathrooms through the use of fans or opening windows;
- Properly fitting butt-jointed floor boarding, doors and opening windows.

Excessive Heat

'Excess heat' can also be a risk to health where a property is excessively hot. This has the potential to cause dehydration, strokes, heart attacks, breathing difficulties and infections. The elderly are more likely to be affected by an excessively warm home. Landlords can use preventive measures such as:



- Issuing a heating system that can be controlled by the occupant;
- Providing a means of cooling during hot days, either by natural ventilation or air conditioning;
- In some cases, blinds may be provided to block out sun light.

Landlord/Tenant Responsibilities

Landlords are responsible for the exterior of the property, the supply of water and the maintenance of the plumbing. If the mould is a result of defects in the building then the landlord is responsible for carrying out the repairs.

Condensation and mould may be a consequence of the tenant's activities. Tenants can cause condensation by:

- Having hot steamy showers;
- Cooking on a stove;
- Drying clothes in a room or on a radiator;
- Having furniture too close to the walls

Condensation can occur if the property is inadequately heated or if there is insufficient ventilation. Landlords should remind tenants to open windows, doors and use extractor fans when carrying out these activities. Additionally, landlords should remind tenants to adequately heat the whole property to avoid dampness appearing in unheated rooms.

OKFP
FREE WHEELCHAIR HIRE

07916 310806

Unit 5 OKFP Hub, Station Road Industrial Estate, Old Kilpatrick G60 5LP

IN DIFFICULT TIMES

OKFP

LET US HELP YOU

FOOD TOILETRIES NAPPIES PET FOOD

ADVICE SUPPORT GUIDANCE

07916 310806

OKFP HUB, STATION ROAD INDUSTRIAL ESTATE G60 5LP
OPEN MON-FRI 12-4PM



Scottish women set to benefit from new unemployment programme

A new service offering free support for women looking to return to work, or improve their work skills, has launched across Scotland.

The Review: Refresh: Return programme offers tailor-made services for women aged 25 and over who have been unemployed for six months or more. Support is provided in one-to-one or group sessions, online and in person, helping women to determine their next step back to employment and taking it.

Support is provided by specialist advisors from Triage; a Scottish-based employment and skills organisation operating across the country. Services are free to participants, fully-funded by Skills Development Scotland as part of its country-wide Women Returners Programme.

Emphasis is placed on navigating caring responsibilities and back-to-work anxiety, while facilitating women to return to responsible, good work, or move further towards it.

Activities include reviewing skills and work experience; refreshing CVs, interview technique, industry and IT knowledge; and exploring opportunities to return to work or access further education.

Sarah Sanderson, Triage Operations Director said: "Many women find themselves in a position of compromise when it comes to returning to the workplace. The Women Returners programme addresses that gender inequality, by breaking down barriers to women returning to career positions, or exploring new avenues.

"Our programme helps identify what the ultimate ambition is, be it large or small, and builds the skills and confidence to reach it. There are no prescribed activities, no push toward a particular outcome. Review: Refresh: Return helps women think afresh about their work

aspirations and gives practical support to achieve it."

The service works with women at all different stages of their working lives. Triage is particularly interested in contact from women with disabilities or health conditions; from minority backgrounds; aged over 50; lone parents; from veteran families; those experiencing conflict at home; and women living in rural areas struggling to access employment.

At-home women interested in navigating their next steps back to work should contact Triage on is 01786 451513; <https://triagecentral.co.uk/What-we-do/review-refresh-return>

About Triage: Triage provides information, advice and guidance, skills and workplace training, apprenticeships, work preparation and supportive recruitment services that help people secure a job, progress in the workplace and build meaningful careers.

Founded in 1998 by Kate Carnegie MBE, Triage specialises in offering employability programmes to help people succeed in the job market. It provides a range of programmes and training sessions in North East England and Scotland. <https://triagecentral.co.uk/>

Activities at Knowetop

Women's Group

Wednesdays from 13th July
10am - 1pm

Want to learn new skills or meet new people?

Not sure if 'outdoor activities' are for you?

Want to spend more time outdoors?

Want to learn more about nature & wildlife?

Then try our group and enjoy outdoor sessions just for women.

Places are free but need to be booked. To find out more or book;
email Knowetop@Alternativeswd.org
call or text 07898 593 629

Hushwing

Alternatives Horticulture Project
Alternatives is Scottish Charity 5200496

"After an 11 year break to bring up my family, it's time to make my daughter proud..."

In this and when I felt ready my advisor helped me with my CV, supported me with IT skills and offered courses to build my confidence."

- MARY, A REVIEW REFRESH RETURN PARTICIPANT.

Review, Refresh, Return



Pupil of The Year Award 2022

Whilst we continued our Pupil of The Year Awards through the pandemic, we were delighted to return to the Golden Jubilee Conference Hotel to celebrate the 12th year of the awards with our three winners.

A fabulous red-carpet dinner held in the hotel on Wednesday 15th June saw awards presented to Migle Zaleckyte (Our Lady of Loretto Primary), Ryan Logan (Clydemuir Primary) and Lewis McGlinchey (St Stephen's Primary).

A good night was had by all including the families of the three winners, hotel and Association representatives and invited guests. Speeches were heard from hotel staff and our Chairperson Craig Edward, who spoke about how the project was very important on our wider role program of events and how fortunate we are to have 3 top class schools on the doorstep of the Association.

Gary Earl, DPHA Finance Officer said "It's incredible that after 12 years this project goes from strength to strength. The support from each school and the hotel is crucial in its longevity and whilst the schools now



take a well-earned summer break planning has already begun to get the 13th Year up and running. The project is now such a success that it has been adopted in another local authority and I hope that it will be as big a success there as it is in West Dunbartonshire"



Recognition Awards Launched from Hollywood

Our Pupil of The Year Awards have been the envy of many over the years. It was only a matter of time before our door was chapped asking if we would mind a similar project being rolled out nearby.

Just across the border in Yoker, three schools came together with Yoker Bowling Club to launch the Pupil Recognition Awards. The ceremony, held in June and hosted by Bankhead Primary in Knightswood, saw pupils from Bankhead Primary, Clyde Primary & St Brendan's Primary recognised for non-academic achievements before an audience including parents and city councillors Bill Butler and Eva Murray.

The project was launched by SHOWBIZ presenter Ross King via a live stream from his home in Hollywood, L.A. A former pupil of Bankhead Primary he praised the children's efforts with a message saying "Congratulations to everyone that participated. I can't wait to come back to



visit my old school. Have a wonderful summer vacation, be good, and don't bite your teachers! Love from La La Land"

What a fantastic way to launch a fantastic project. A project which was started right here in Dalmuir in 2010.

Garden Competition 2022

CALLING ALL BUDDING GARDENERS!

It is that time of year that we, at Dalmuir Park love, when we get to see the results of your labour. We hope our lovely residents have gone above and beyond to show off your planting skills. We always enjoy watching the community light up with the beautiful array of flowers we watch bloom over the summer months.

The Association are always delighted with the hard work our dedicated tenants put in, year in year out, and this results in a very high standard of gardens and beautiful balconies. We

always appreciate the hard work that goes in and we have had a recent run of glorious sunshine to encourage you all.

This year we would once again, like to encourage more tenants, to enter our competition and show us the 'wow' factor.

There are some great prizes to be won too up to £50 of fabulous B&Q vouchers, think how that could help with the already wonderful work you do..!

The categories are as follows – Best Garden, Best Balcony and Best Improved Garden.

Good Luck and may the best garden win....!!



CONTACT NUMBERS

DPHA Emergency Numbers

Plumbing or Heating Call Hi Flow: **0141 944 6060**

For all Joinery, Electrical & Building call Saltire Facilities Management Limited: **0333 123 1011**

Other useful contact numbers

Scottish Water:
0800 077 8778

Scottish Power:
0800 027 0072

Scottish Gas:
0800 111999

NHS 24:
111

Paisley RAH:
0141 887 9111

Queen Elizabeth
University Hospital
0141 201 1100

Gartnavel Hospital:
0141 211 3000

West Dunbartonshire Council:
01389 737000

Police/Fire/Ambulance
Emergency:
999

Police Non Emergency:
101

Police Enquiries Clydebank:
01786 289070

Crime Prevention:
0141 532 3338

Community Safety:
0141 532 3310

Victim Support:
0141 952 2095

Citizens Advice:
0141 435 7590

Employment Services:
0141 800 2700

Housing Benefits:
01389 738 555

Council Tax:
01389 737 444

Anti Social Behaviour Helpline:
01389 772 048

(Mon-Fri 9am-11pm,
Sat-Sun 3pm-11pm)

Refuse Collection Bulk Uplifts:
01389 737000

Independent Resource Centre:
0141 951 4040

Dalmuir Library:
0141 952 3532

Dalmuir CE Centre:
0141 531 6300

Clydebank Health Centre:
0141 531 6363

Vale of Leven General:
01389 754 121

Social Work:
01389 737 758

Social Work out of office
hours:
0800 811 505



Our allotment

DOSCG have planned to turn our plot into an outdoor classroom-type environment in which the children will often be present at throughout summer and the months and years to follow!

The allotment is coming along nicely, Levi and Sinead (Playworkers) have led groups of children in planting strawberries and sunflowers and teaching them how to identify and remove specific types of weeds. The children have absolutely loved having an outdoor learning area where they are able to play and enjoy nature.

Recently we welcomed visitors from the TPAS Convention and gathered a few new ideas in developing the allotment. We hope that the professional relationships formed between DOSCG, DPHA and other organisations may remain!



Chelsey McDowall

Unfortunately, we have had to say goodbye to one of our beloved members of staff - Chelsey McDowall, however, much to our delight she will be returning as a sessional member of staff over the 7-week Summer Playscheme.

The children and the staff alike cannot wait to see her!

Leaver and New Starters

We would like to say our goodbyes to Thomas Kelly, our only P7 leaver this year. It has been a pleasure to watch Thomas grow into a lovely young man and we wish him all the best in moving up to Secondary School.

Even though we have to say our goodbyes, we also get to say hello to our new primary ones that all the staff cannot wait to meet and get to know them.

If you require after school care during term time, we still have places!

We escort to and from Clydemuir Primary School, Lady of Loretto Primary School, and St Stephen's Primary School.

Please contact Elaine Kelly at DOSCG on **0141 951 4499** or e-mail elaine.kelly@dpha.org.uk



Seed of Kindness at Our Learning Garden

John McLeod, an NG Homes Board Member, visited our new Learning Garden based in Agamemnon Street whilst at the TPAS conference at the Golden Jubilee Conference Hotel in June.

He was very much impressed with the recent development that he sent packets of seeds for the DOSCG kids to begin growing their own vegetables.

How kind is that!!!



Making a payment

Direct Debit



The easiest way to make payments, if you have a current bank or building society account, is by Direct Debit. You can pay weekly, fortnightly, four weekly or monthly. Simply contact us and we can help you arrange it.

By Cheque



You can post in a cheque made payable to 'Dalmuir Park Housing Association'. Please write your name and address on the back. This method is the only one where payments take more than 24 hours to credit your account. Cheques can take up to five working days to reach your account, so, if you are paying your rent by cheque, please make sure that you pay in plenty of time for your rent to be credited to your account by the 28th of each month.

Telephone



This service is available 24 hours a day, 7 days a week and the majority of debit cards are accepted. Just ring **0844 557 8321** and follow the simple instructions. Please have your AllPay card ready. Alternatively, you can also telephone our offices on **0141 952 2447** and we can take payment.

AllPay



There are many different ways to pay your using your AllPay payment card. You can use your AllPay card to make payments at any outlet displaying the AllPay logo. All you need to do is take your AllPay card to the counter along with your payment and hand them over. You will be handed back your card along with a printed receipt, which you should keep in a safe place to prove you have paid.

Internet



This service is also available 24 hours a day, 7 days a week and the majority of debit cards are accepted. Visit **www.allpayments.net** and have your debit card and AllPay card handy. If your AllPay card is lost or damaged, please contact the office on **0141 952 2447**, for a replacement card.

AllPay App



You can download the AllPay App onto your phone or tablet from Google Play or iTunes. You can make payments easily, wherever you are, at the touch of a button.

Dalmuir Park Housing Association

Beardmore House, 631 Dumbarton Road, Dalmuir, Clydebank G81 4EU
www.dpha.org • Tel 0141 952 2447 • Email admin@dpha.org.uk

Registered Housing Association Number: HAL 98
Charity Registration Number: SC033471
FCA Reference Number: 1917 R S
Property Factor Number: PF000397

When you have finished with this report please recycle it.

